Parent Line NSW

Supporting you to support them



Parent Line is a telephone counselling, information and referral service for parents and caregivers of children, aged 0 to 18 years, living in New South Wales.

We also provide support and information for professionals working with families, children and teenagers.

Our expert counsellors can help parents and carers with concerns relating to children, including:

- school and study issues
- sleep and bedtime habits
- managing child care and school transitions
- support during family separation
- managing stress and anxiety

Parent Line's telephone counselling operates 7 days a week, from Monday to Friday (9am to 9pm) and Saturday & Sunday (4pm to 9pm).



